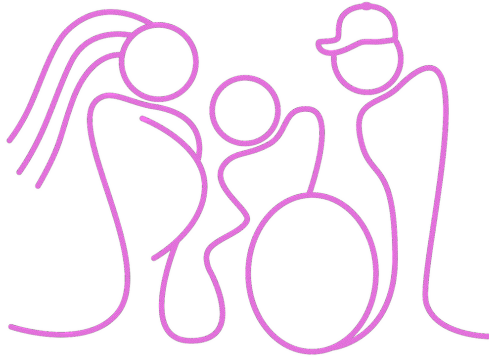


# SIDASS



## Salford Independent Domestic Abuse Support Service

Helpline Service

0161 793 3232

Website

[salfordwomensaid.org](http://salfordwomensaid.org)

Email

[SIDASS@salford.gov.uk](mailto:SIDASS@salford.gov.uk)

GUIDANCE FOR SURVIVORS

## Are you a survivor of domestic abuse?

Have you experienced violence, controlling or coercive behaviour or abuse from a partner or ex, or by a family member?

This abuse can include (but is not limited to):

- Psychological
- Sexual
- Emotional
- Physical
- Financial

If you have experienced any of the above, then SIDASS is here to help and support you.

## What can SIDASS do to help me?

We have been supporting survivors of domestic abuse in Salford since 1975. We can support survivors:

- Age 16 and above
- Men and women
- Those in need of refuge
- Those experiencing honour based violence and forced marriage
- Survivors who choose not to report to the police

We can help you with the following:

- Support over the telephone or face to face in a safe place
- Initial crisis support, providing information and options
- Assess the level of risk and create a safety plan
- Advocate on your behalf with other agencies, such as police, children's services, housing, and more
- Referrals for safe accommodation in our refuges (please note that places can depend on availability)
- Support with going to court, attending trials and court results
- Access to our in-house solicitor, specialising in Protective Orders and child contact issues

## What will happen if I ring up the helpline?

You can call our helpline in the strictest confidence on: 0161 793 3232. Lines are open Monday – Friday from 1pm – 4pm. If the line is busy, please leave a message requesting a call back and we will get back to you.

We will ask you some questions about what you have been through, and try to understand the help that we need to put into place for you and your family. We may ask you if anyone else is involved, so we can work with them to ensure that all the support you are receiving is joined up.

If we are unable to answer your call, or you need support outside of these hours, contact the 24-hour National Domestic Violence Freephone Helpline on: 0808 200 0247. If you are in immediate danger call 999.

## Our Support Service

The SIDASS team includes a wide range of professionals with considerable expertise in supporting survivors of domestic abuse. These include:

- Independent Domestic Violence Advocate (IDVA)
- Family Advocate
- Young Person's Advocate
- Refuge staff
- In house solicitor
- Facilitators of the Positive You, a twelve-week self-improvement course

## For more information

If you would like to access more information before deciding whether you would like to contact us, please visit our website at [salfordwomensaid.org](http://salfordwomensaid.org). The website includes more information on our services, and guidance on how to increase your safety and security.

Women's Aid is the key national charity working to end domestic violence against women and children.

If you would like to get in touch to discuss fundraising please contact:

0161 793 2136 or email: [yvonne.dronsfield@salfordwomensaid.org](mailto:yvonne.dronsfield@salfordwomensaid.org)